



7100 Technology Drive
West Melbourne, FL 32904
1-800-422-6281

Service Bulletin

BKSB-1032
Issue Date 03-21-2012

Type: Firmware and PC Radio Editor Updates



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Firmware Update

Parts and Equipment Requirements:

- 1- KAA0710 Programming Cable
- 1- Firmware Update from RELM.com

Procedure:

- 1) Verify the radio firmware revision installed in your KNG.
Select "Versions" from the radio menu.
Update radios who's software version is less than 4.4.0.
- 2) Download and install the KNG Field Update 4.4.0 for your portable, mobile or remote mount control head from the service section of the www.relm.com.

Shortcut: http://www.relmservice.com/products/BK_Digital.asp

Software Update

NOTE: Radios with software version 4.4.0 require an updated Neovision radio editor. The compatible Neovision radio editor version is 1.4.17

Customers with a registered copy of the radio editor can download the latest release from the service section of relm.com by entering a valid serial number on the Software Update page.
<http://www.relmservice.com/software/update.asp>

Authorized customers can download the updated version by logging in prior to navigating to the software section of the website.

The latest revision may also available be purchased from your RELM/BK Radio dealer or directly from RELM Wireless by at (800) 821-2900