

7100 Technology Drive West Melbourne, FL 32904 1-800-422-6281

# Service Bulletin

BKSB-1030 Issue Date 04-15-2010

**Type: Firmware and PC Radio Editor Updates** 

**Issue:** Implementation of added features and functions.

Affected Models: All KNG digital portables.

**Recommended Action:** Update radio firmware and software. It is recommended by BK Radio that this upgrade be performed on all KNG portable radios with a serial number below 1015000.

Added/Updated radio features:



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### Firmware Update

## **Parts and Equipment Requirements:**

- 1- KAA0710 Programming Cable
- 1- Firmware Update from RELM.com

#### **Procedure:**

1) Verify the radio firmware revision installed in your KNG.

Depending on the currently installed firmware the revision number can be checked by either pressing the "1" key or selecting "Version" from the programmed menu.

The current Core revision is 3C735E58

The current DSP revision is 3C4B4E60

NOTE: The KNG Field Update Utility automatically checks the installed firmware revision and only installs the update if required.

2) Download and run the KNG Field Update #105 from the service section of the www.relm.com.

Firmware Page: http://www.relmservice.com/Firmware

#### **Software Update**

Customers with a registered copy of the KAA0730 radio editor can download the latest release from the service section of <a href="www.relm.com">www.relm.com</a> by entering a valid serial number on the Software Update page.

The latest revision may also available be purchased from your RELM/BK Radio dealer or directly from RELM Wireless by at (800) 821-2900

Software Page: <a href="http://www.relmservice.com/Software/">http://www.relmservice.com/Software/</a>