7100 Technology Drive
West Melbourne, FL 32904
1-800-422-6281

Service Bulletin

BKSB-1090
Issue Date: 4/08/2024

Issue: During power up, a potential
display. This is a firmware bug and does not affect the operation of the unit.

Importance: Med

Affected Models: KNG-M Series with Firmware release Ver. 5.7.8 or older.

Recommended Action: Update with Firmware release Ver. 5.7.10.

Parts and Equipment Requirement for updating the radio's firmware:

1- KAA0710 Programming adaptor and USB Cable
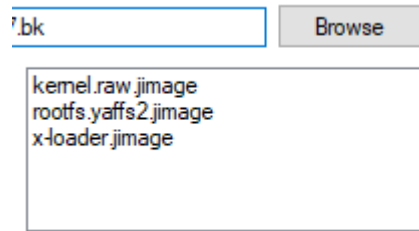1- Lightning Firmware Load Application
   Note: The Lightning Firmware Load application must be used to load the firmware. It can be downloaded from BK Technologies, Inc. website or from the following link: Lightning Firmware Application
   from BK Technologies, Inc. website or from the following link: https://youtu.be/HHGC1cmtTvs.

1- Firmware Update from BKTechnologies.com

   The firmware can be downloaded from BK Technologies, Inc. website or from the following link:

[Browse] button:

```
'.bk                          Browse

kernel.raw.jimage
rootfs.yaffs2.jimage
x-loader.jimage
```

5. Make sure the radio is off.
6. Connect the KAA0710 programming adaptor (portables) and connect the USB cable.
7. Press the PTT button and switch the radio on. The LED indicator on the radio should be flashing blue. Release the PTT button.
8. Select the [Start] button on the application.

When firmware flashing is complete, the radio will reboot and will be ready to use.