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Service Bulletin

BKSB-1078

Issue Date: 8/05/2022



Issue: Resolves the potential PC application crash radio to the PC.

Importance: High

Affected Models: BKR5000 series with firmware between version 5.8.53 to 5.8.60.

Recommended Action: Update

When firmware flashing is complete the radio will reboot and will be ready to use. Please Note: In some units with S/N xxxxxxxxYYWWxxx date code before 2221; after removing the USB side connector , the power may have to be cycled one time before the unit will boot up. This potentially occurs only after flashing firmware or programming the radio.