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# Service Bulletin

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**Subject:** Cleaning and disinfecting guidelines for BK Technologies radios.

**Affected Models:** All BK Technologies radios.

**Recommended Actions:** Periodically clean radios using the suggested procedures below.

## Cleaning Instructions:

1. Remove any accessories and clean the accessory contacts using a clean dry cloth. When the accessory connector is not in use, cover the connector with the protective dust cap to prevent the build-up of dust or water particles.
2. To remove dust and dirt, clean using damp clean cloth (warm water and mild detergent soap).
3. After using mild detergent soap, wipe with a warm, damp clean cloth.
4. Remove the battery and wipe the battery and radio contacts using a soft dry cloth to remove any dirt or grease. This will ensure efficient power transfer from the battery to the radio.
5. Remove any accessories and clean the side connector contacts using a clean dry cloth. Be sure to keep the side connector cover on the radio while accessories are not in use.
6. If the radio is used in a harsh environment (such as driving rain, salt fog, etc.), it may be necessary to periodically dry and clean the battery and radio contacts with a soft dry cloth or soft-bristle non-metallic brush.

