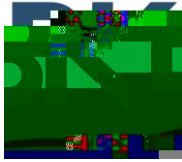7100 Technology Drive
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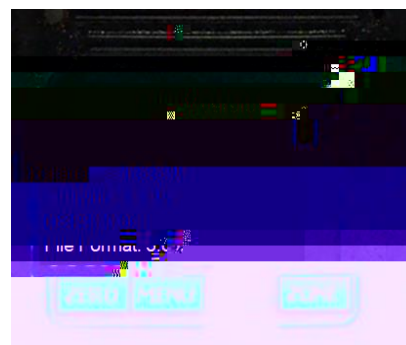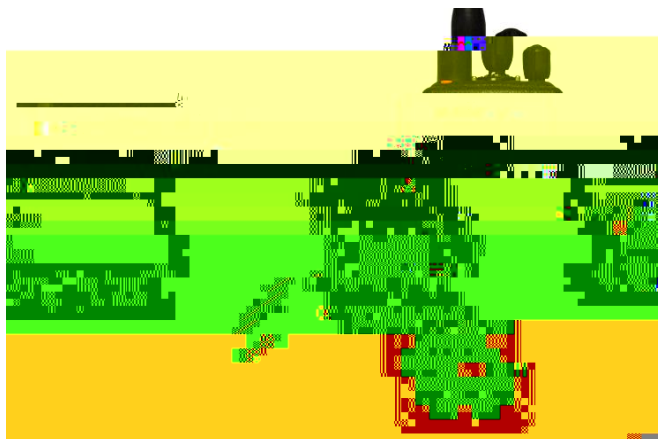## How to determine if a radio is running firmware version 5.6.0a:
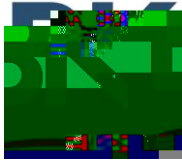
KNG model

With the radio turned off, press and hold the middle-side button and turn on the radio.

KNG2 model

With the radio turned off, press and hold the bottom-side button and turn on the radio. From this menu, you

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Rollback Firmware and radio files back to 5.5.0f by using RES 5.5.9.

*****NOTE: Saved Radio File <u>must </u>be in Radio Before Process******

*****NOTE: Saved Trunk Files <u>must</u> have key installed Before Process******

1.

2. **Í ReadÎ** the codeplug from the radio using RES 5.5.9 and save it in your PC as a backup.
3. Downgrade radio firmware to version 5.5.0f using Lightning Light. See the document:

   https://bktechnologies.com/service-portal/Manuals/BK-Manuals

4.   **writeÎ** the codeplug in step #2 to the radio.