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## Service Bulletin

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**Issue:** Group Scan Programming – If groups are selected in the Group Scan list, but no channels are selected in the Channel Scan list; the keypad will appear unresponsive when Group Scan is enabled.

**Affective Models:** GPH5102XCMD portables

**Recommended Action:** Remove all groups from the Group Scan list if no channels are selected in the Channel Scan list.

*Note: If the radio is unintentionally placed in this condition, simply adjust the squelch knob to the unquenched position. The keypad will then be responsive and “Group Scan” can be disabled.*