



7100 Technology Drive  
 West Melbourne, FL 32904  
 1-800-422-6281

# Service Bulletin

BKSB-1007  
 Issue Date 09-12-01

- Issues:**
1. Momentary superfluous display at power up.
  2. Potential of the microprocessor memory corruption.

**Affected Model:** GMH5992X and GMH2992R Dash and Remote mount models with serial numbers below 0137001.

**Recommended Action:** Run utility program available from RELM.com.

**Comment:** This utility patch writes information to both the control head and radio core.

**Parts and Equipment Required:**

- 1- LAA0725 Programming Cable
- 1- Software Patch from RELM.com

**Procedure:**

1. Download and run patch from BK Radio service site  
<http://www.relm.com/Utility/>

Please note that this software will validate the firmware level with the kit before installing patch. The patch will only be written if the kit is in it.